



TravelerSafe Plus User's Manual

TravelerSafe Plus (TravelerSafe+) is a DataTraveler Elite tool that enables you to create and access a user defined password-protected area called a Privacy Zone, on your DataTraveler Elite drive.

This document will help you get started with TravelerSafe Plus, and it includes some important frequently asked questions (FAQs). For the latest FAQs, visit the DataTraveler Website at www.kingston.com/support/faqs/datatraveler.



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1 SYSTEM

1.1 Requirements

- Pentium II 266 MHz Processor
- 2MB hard drive free space
- Operating Systems: Windows Vista™, Windows XP® SP1 and above, Windows 2000® SP4
- Administrative privileges
- USB Port 2.0/1.1

1.2 Recommendations

- Graphic accelerator that supports 24-bit color depth for best-quality graphics
- Disable Windows ReadyBoost™ in Windows Vista*

* Although your DataTraveler® Elite may work with ReadyBoost, TravelerSafe+ will not operate properly if ReadyBoost cache is enabled on the drive. However, you may enable ReadyBoost cache on a separate drive.



2 COMPATIBILITY ISSUES

2.1 Using TravelerSafe+ with USB Add-on Cards

This version of TravelerSafe+ does not support the use of PCI bus add-on cards designed to support USB 2.0 devices (e.g., Belkin PCI USB 2.0).



3 DOWNLOADING AND INSTALLATION

TravelerSafe+ is supported on DataTraveler Elite versions 5.0 and higher. You can check your DataTraveler® Elite Firmware version via the MyTraveler application. Go to the MyTraveler console and select Tools>Settings.

For the latest version of TravelerSafe+, go to www.kingston.com/support/downloads.

4 GETTING STARTED

CAUTION! When you create your Privacy Zone, the DataTraveler® Elite will be formatted and ALL data will be lost. Back up your files before creating a Privacy Zone.

4.1 Creating the Privacy Zone

1. Select the removable disk drive letter (i.e. E:\) assigned to your DataTraveler Elite, and double click the TravelerSafe+ icon.
2. Select your preferred language in the TravelerSafe+ Language Selector window (Figure 1) using the dropdown list and click **OK**.



Figure 1: Language Selection Window

3. Click **OK** to continue after you have read the TravelerSafe+ Welcome window (Figure 2).

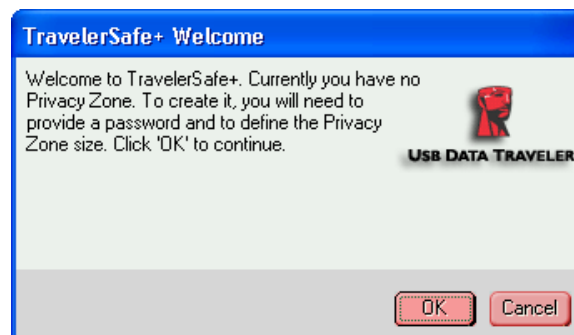


Figure 2: Welcome Message

4. When the TravelerSafe+ Format window is displayed (Figure 3), move the DataTraveler Elite slide bar up or down to designate the size of your new Privacy Zone and enter the appropriate information into the relevant fields:
 - a. Your password (required)
 - b. The same password to confirm (required)
 - c. A hint to remind you of your password (optional)

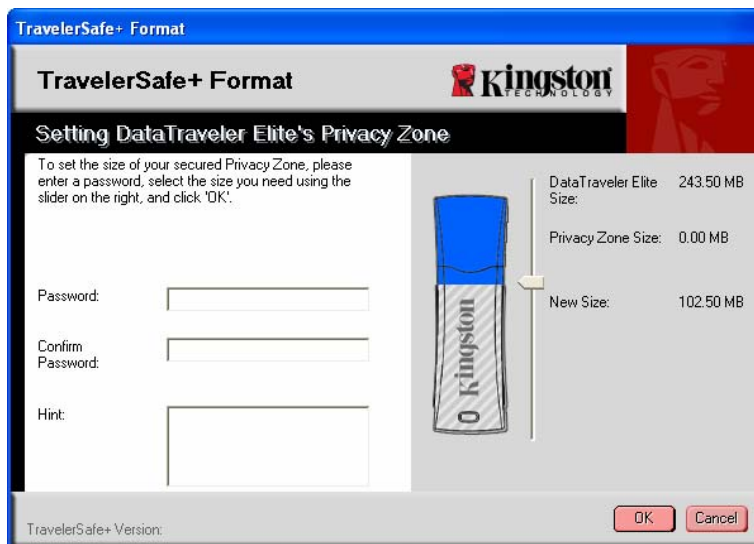


Figure 3: TravelerSafe+ Format Window

5. Move the DataTraveler Elite slide bar (up or down) to designate the size of your new Privacy Zone. When you have set the Privacy Zone size, click **OK**.

The Privacy Zone maximum size is limited. 1% of the total capacity of your DataTraveler Elite is kept free to store the TravelerSafe+ application, future upgrades, and future applications without hindering TravelerSafe+ operations.

6. The TravelerSafe+ Format Warning window is displayed (Figure 4). To proceed with the format operation, click **OK**.

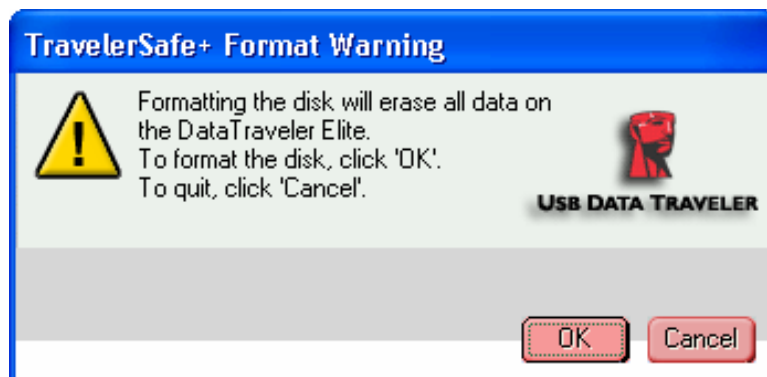


Figure 4: TravelerSafe+ Format Warning Window

7. A formatting progress bar is displayed (Figure 5) while DataTraveler Elite is formatted.

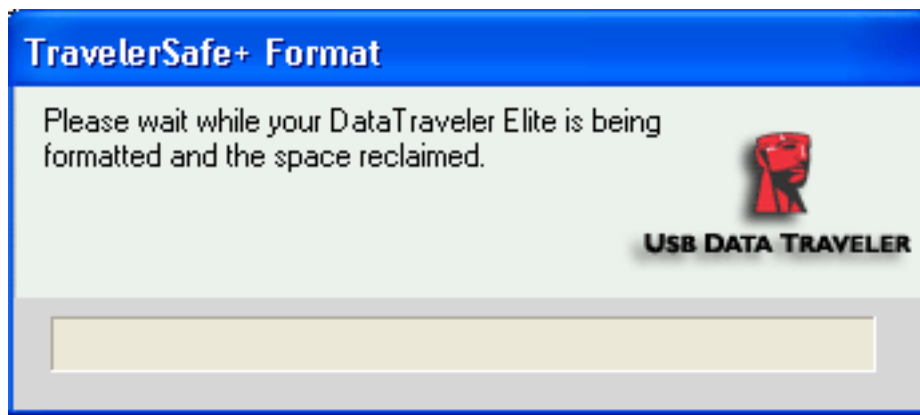


Figure 5: Progress Bar

After the format operation is complete, a success message is displayed (Figure 6). Click **OK** in the Format Complete window. You can now log in to your DataTraveler Elite Privacy Zone.

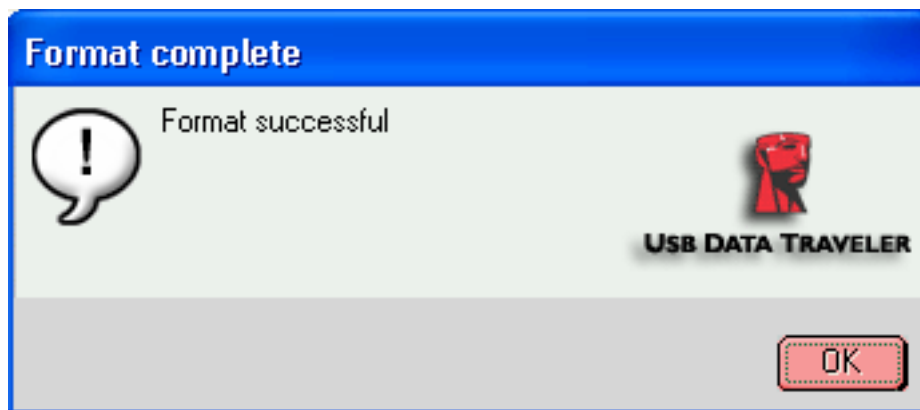


Figure 6: Format Complete Message

4.2 Using your Privacy Zone

1. After you have created a Privacy Zone, TravelerSafe+ automatically prompts you to log in. Alternatively, you can double click the TravelerSafe+ icon on your desktop to display the TravelerSafe+ Login window (Figure 7).

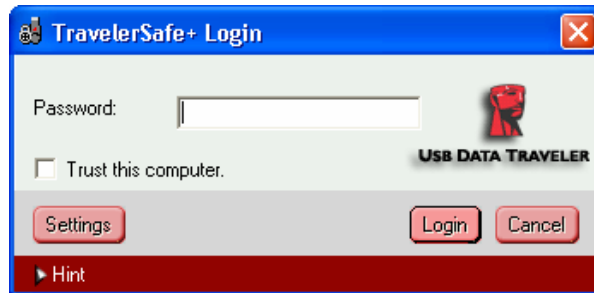


Figure 7: Login Screen

2. To log in to your Privacy Zone, type in your password and click **Login**. If you enter the wrong password, an error message is displayed, as shown in (Figure 8).

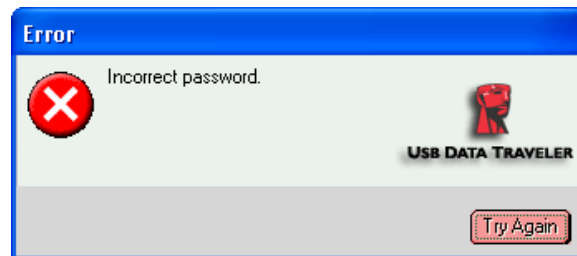


Figure 8: TravelerSafe+ Error Message

TravelerSafe+ automatically blocks all access to your data in the Privacy Zone after a predefined number of consecutive, invalid password verification attempts. The standard version of TravelerSafe+ allows up to 25 password verification attempts. If your Privacy Zone becomes blocked for further access, follow the directions provided in the dialog boxes to reformat your Privacy Zone.

If you forget your password, click **Hint** to display the Hint field in the TravelerSafe+ Login window (Figure 9).

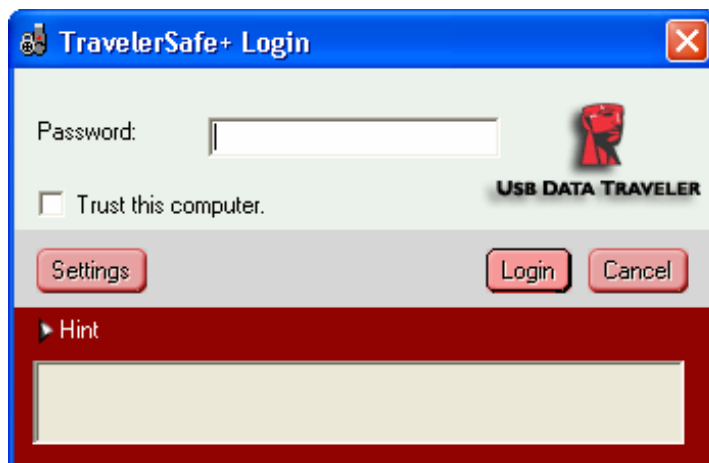


Figure 9: Password Hint

3. After logging in successfully, TravelerSafe+ displays a confirmation message (Figure 10). Click **OK** to enter the Privacy Zone.

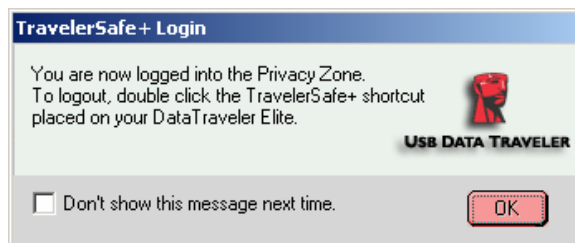


Figure 10: Successful Login

4.3 Logging Out of Your Privacy Zone

1. Save and close all files that you have opened from your DataTraveler Elite.
2. When inside the Privacy Zone, log out by double clicking on the Logout Privacy Zone icon. (Figure 11).

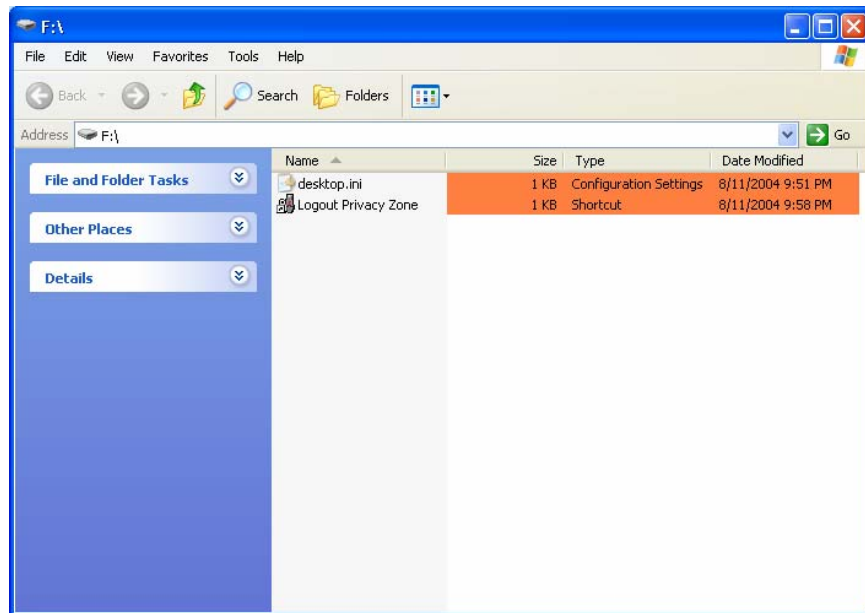


Figure 11: Privacy Zone View

3. The TravelerSafe+ Logout window is displayed below (Figure 12). Click **OK** to log out of the Privacy Zone.

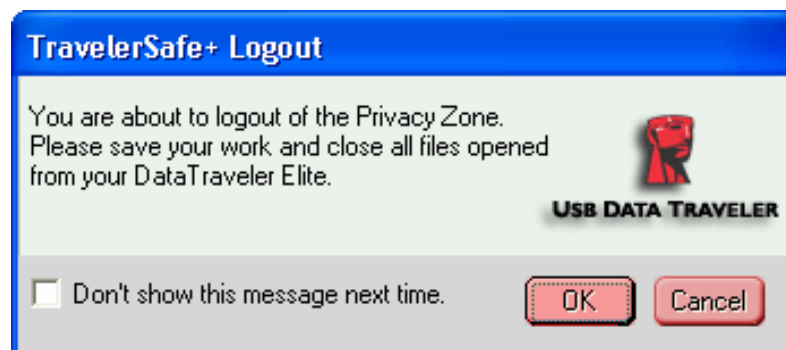


Figure 12: Logout Confirmation Window

4.4 The Trust Option

When data is protected with the Trust option, you can designate specific computers (for example, your personal workstation or home computer) as trusted computers, eliminating the need to enter a password each time you plug in your DataTraveler Elite. This is particularly convenient, for example, if you use your DataTraveler Elite frequently at a specific workstation or if you back up your DataTraveler Elite on your computer on a regular basis.

1. To designate this workstation as a trusted computer, select the **Trust this computer.** checkbox in the TravelerSafe+ Login window and log in with your password, as shown in (Figure 13). Then enter your password and click **Login**.

When the Trust option is enabled, the TravelerSafe+ Login window is displayed each time you insert your DataTraveler Elite, but there is no need to enter your password.

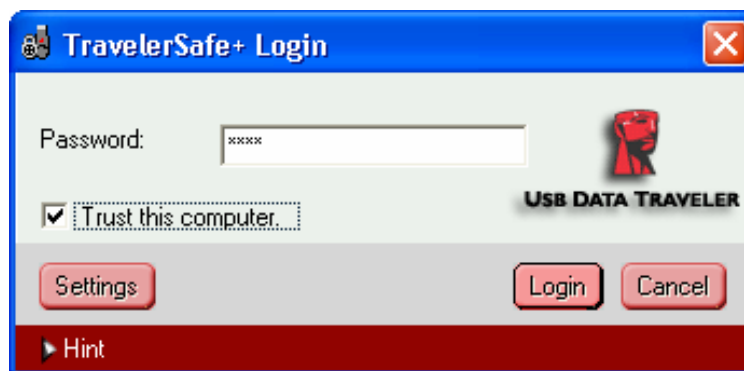


Figure 13: Implementing the Trust Option

2. To disable the Trust option, clear the **Trust this computer.** checkbox in the TravelerSafe+ Login window. A warning message is displayed, as shown in (Figure 14).

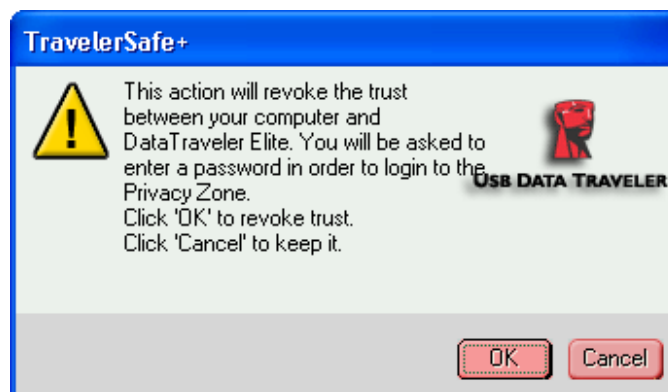


Figure 14: Revoking Trust

3. Click **OK** to return to the TravelerSafe+ Login window (see Figure 7), where you can access the Privacy Zone using your password, or reactivate the Trust option.

4.5 Shutting Down Windows

If you attempt to logoff, restart, or shut down the system while working on files in the Privacy Zone, file changes may not be saved. It is therefore recommended to close all files prior to logging out of the system or shutting down your computer.

- If the Warning message (Figure 15) is displayed, click **OK**, close any open files from the Privacy Zone and retry to logoff, restart, or shut down the system.

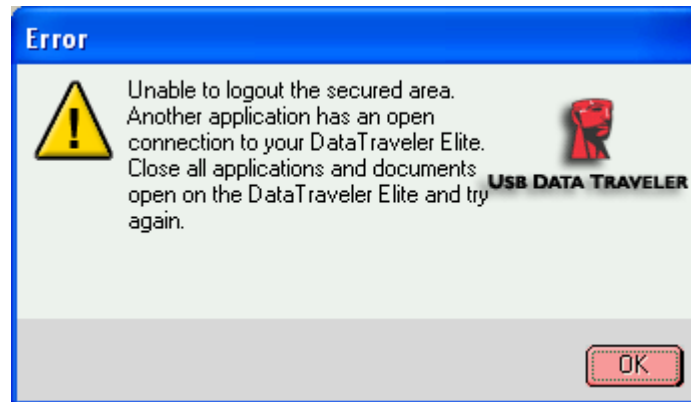


Figure 15: Unable to logout error message

5 CUSTOMIZING YOUR SETTINGS

5.1 Desktop

1. To customize TravelerSafe+ for your desktop, click **Settings** in the TravelerSafe+ Login window (see Figure 7).

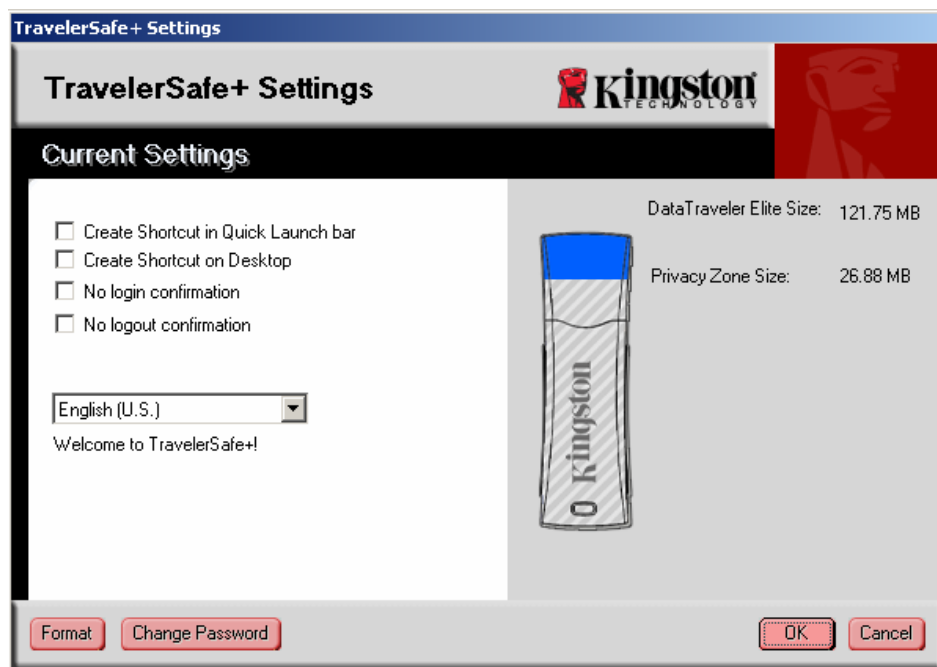


Figure 16: TravelerSafe+ Settings Window

2. Select any of the options listed (a tool tip for each option is displayed as your mouse passes over it), including:
 - Create Shortcut in Quick Launch bar
 - Create Shortcut on Desktop
 - No login confirmation
 - No logout confirmation
 - Language selection

Click **OK** to activate the options selected.

5.2 Changing Your Password

5.2.1 With the Change Password Button

To change your password using the Change Password button:

1. Click **Change Password** in the TravelerSafe+ Settings window (Figure 16).
2. When the Change Password dialog box (Figure 17) is displayed, type in the old (previous) password, the new password, and the new password once again for confirmation. It is recommended to type in a hint in case you forget or lose your password.

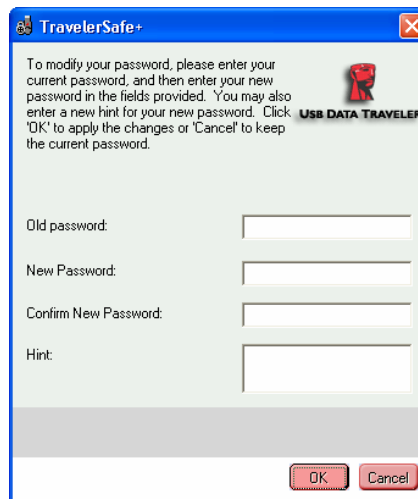


Figure 17: Change Password Dialog Box

3. Click **OK**. A confirmation message is displayed (Figure 18).

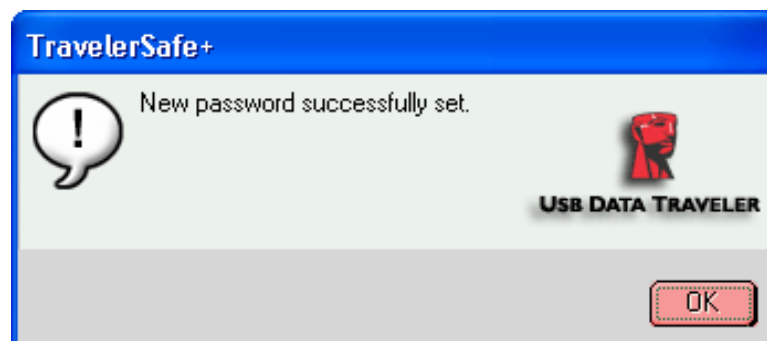


Figure 18: New Password Confirmation Message

5.2.2 Lost Password

If you lost your password, you can change the password by formatting the Privacy Zone as described in Section 4.1. See step 4 for specific instructions regarding the password.

CAUTION! DataTraveler Elite will be formatted and ALL data will be lost.

5.3 Changing the Size of the Privacy Zone

CAUTION! Changing the size of your Privacy Zone requires formatting your DataTraveler Elite, causing ALL secured and non-secured data to be lost.

To change the size of the Privacy Zone:

1. Click **Format** in the TravelerSafe+ Settings window. The TravelerSafe+ Format window is displayed, as shown in (Figure 3).
2. Enter the new password and confirm it by entering it a second time.
3. Enter a hint in case you forget your password.
4. Set the new size of your Privacy Zone using the slide bar.
5. Click **OK**. The TravelerSafe+ Format Warning window is displayed, as shown in (Figure 4).
6. Click **OK** to reformat your DataTraveler Elite and create a new Privacy Zone.

To remove the Privacy Zone:

1. Follow steps 1 to 3 above.
2. Set the size of your Privacy Zone to 0MB using the slide bar.
3. Click **OK**. A message is displayed (Figure 19) warning you that your DataTraveler Elite will not have a Privacy Zone.

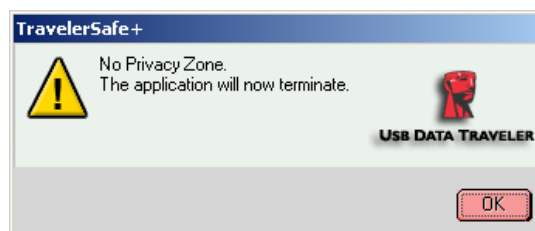


Figure 19: Removing the Privacy Zone

4. Click **OK**. The TravelerSafe+ Format Warning window is displayed, as shown in (Figure 4).
5. Click **OK** to reformat your DataTraveler Elite and create a new Privacy Zone.

6 TROUBLESHOOTING

6.1 Preventing Data Loss

Close all files and applications **on the drive** prior to TravelerSafe+ login/logout or system shut down. If you attempt any of these tasks prior to saving your data, file modifications may be lost.

6.2 Unable to logout Error

If you receive an “Unable to logout...” error message (Figure 20), click **OK** and...

- a. Close open files and/or applications on the DataTraveler Elite and retry login, logoff, system restart or shut down.
- b. If you’re using Windows Vista™, make sure ReadyBoost™ cache is not enabled on the DataTraveler Elite drive. After disabling ReadyBoost, reinsert the drive and try again.

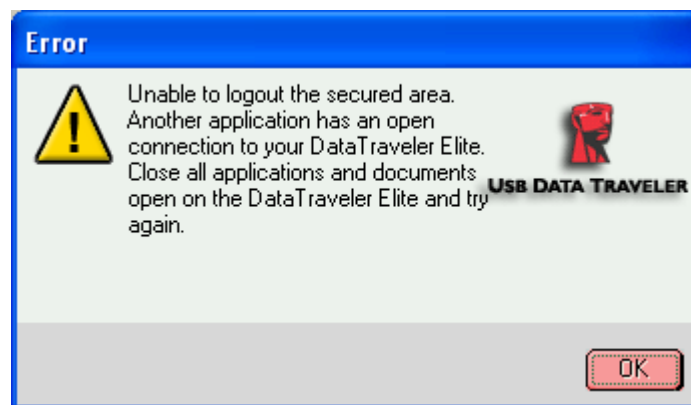


Figure 20: Unable to logout error message



7 FAQs

To see the latest FAQs, go to the DataTraveler Elite website at, www.kingston.com/support/faqs/datatraveler. The most important FAQs are listed below.

- Q:** Every time I insert a DataTraveler Elite drive into a Windows Vista computer, an AutoPlay dialog appears with an option to “Speed up my system using Windows ReadyBoost.” What is this feature?
- A:** ReadyBoost is a Windows Vista feature which has the ability to utilize USB flash drive storage space to improve system performance. Although the DataTraveler Elite may work with ReadyBoost, TravelerSafe+ software does not support it.
- Q:** How do I upgrade TravelerSafe+ to the newest version?
- A:** Download the zipped file from the web (www.kingston.com) to your desktop, unzip it and copy the .exe file to your DataTraveler Elite. Launch it from your DataTraveler Elite by double-clicking TravelerSafe+. Do not use the shortcut you may have created on your desktop or the quick launch bar, since this will launch the old version.
- Q:** How do I know if I'm working in my Privacy Zone?
- A:** If you are working in the Privacy Zone, all file/ folder names located on the root will be highlighted with an orange background. (This visual indication may not be experienced if you have selected Windows classic folders or if you are using Microsoft Vista™).
- Q:** I accidentally deleted TravelerSafe+ from my DataTraveler Elite. How can I access data in my Privacy Zone?
- A:** Download the latest copy of TravelerSafe+ via the Web at www.kingston.com/support to your DataTraveler® Elite. The Privacy Zone previously created will now be accessible.
- Q:** Can I simultaneously use more than one DataTraveler Elite with TravelerSafe+?
- A:** No.
- Q:** Why can I use TravelerSafe+ only on certain computers?
- A:** You can only use TravelerSafe+ on computers for which you have administrative privileges.